

Organization	Service Provided	Information Updated-6/19/2020 (10 pages)	Website
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INFORMATION AND REFERRAL

United Way of Johnson County Helpline	Information, referral and advocacy for individuals who need assistance in Johnson County	Individuals needing assistance should call the Helpline at 317-738-4636 to receive referrals to appropriate community resources. Please do not have individuals come to the office.	https://www.uwjc.org/helpline
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CRISIS RESOURCES

National Suicide Prevention Lifeline	1-800-273-8255	The Lifeline provides 24/7, free and confidential support for people in distress, prevention and crisis resources for you or your loved ones, and best practices for professionals. The link provides specific resources about COVID-19	https://suicidepreventionlifeline.org/current-events/supporting-your-emotional-well-being-during-the-covid-19-outbreak/and
Crisis Text Line	Text IN (for Indiana) to 741741	Text from anywhere in the USA to text with a trained Crisis Counselor. The link provides specific resources about COVID-19	https://www.crisistextline.org/get-help/coronavirus
American Foundation for Suicide Prevention		The link provides specific resources about COVID-19	https://afsp.org/campaigns/covid-19/?fbclid=IwAR0h8vkJqg87j-jiFae0bBY3EAmecZrcPbBzz1IXCMuUTmRPvC632Lkik7s

FOOD RESOURCES-Pantries, Community Meals and School-based Meals

Pantry Resources

Cub Pantry	Food Pantry for ONLY Student's families and Franklin Schools employees	The Cub Pantry is open to all FCS students and employees. Staff should bring their employee ID, and for students, at least one student should be present with knowledge of his or her student ID. Please see the map for important instructions. Please do not exit your car. The Franklin Community Schools Cub Food Pantry is ONLY open to staff, students and their families.	https://www.facebook.com/cubconnect/
Edinburgh Food Pantry	Food Pantry	Open 2nd Saturday and 4th Thursday from 10:00 a.m. to 1:00 p.m. at 110 E Main Cross St in Edinburgh	
Franklin Township Trustee	Food Assistance	Food available at the Franklin Township Trustee's office. Call office at 317-736-7511 to arrange for food pick up	https://www.facebook.com/franklin.townshiptrustee.12?epa=SEARCH_BOX
Gleaners Mobile Pantry	Food Assistance	Next Dates: 6/18 – 11A-1P Our Lady of Greenwood, 335 S. Meridian St., Greenwood 6/25 – 4-6P Whiteland Community High School, 300 E. Main St., Whiteland	https://www.gleaners.org/agency-locator-8/
IMPACT Center (Mt. Pleasant Christian Church)	Food Pantry	At the IMPACT Center we are operating during our normal registration hours and doing food distribution only via drive through.	https://www.mpcc.info/need-help/impact-center/

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Interchurch Food Pantry	Food Pantry	Interchurch Food Pantry is open Monday – Friday from 12:00pm to 3:00pm. Effective Immediately, we are CLOSED on Saturdays during the coronavirus pandemic. We encourage families needing food to come weekdays for our pre-boxed, drive-through distribution. If they are not able to come themselves, they can send a proxy.	https://www.icpantry.org/
Saints Francis & Clare Harvest Food Pantry	Food Pantry	Food provided will be pre-boxed. No entry into the building. Evaluation services after this weekend	https://www.ss-fc.org/page.cfm?p=588&pback=587
St. Vincent de Paul Food Pantry at Our Lady of Greenwood	Food Pantry	Hours of Operation TU,TH,FR 11am - 2pm; WED. 4pm - 6pm; NO Saturdays for now. Food provided pre-boxed. No entry into the building. Drive up to normal entrance door for the pantry and box will be brought to clients car.	https://olgreenwood.org/
The Refuge	Food Pantry	We will continue our drive-thru pantry for anyone in need on T,W,Th from 9:30-11:30 until July 2nd. We will be closed July 6th - July 17th for moving. We will resume our normal office and pantry hours beginning the week of July 20th which will be Tues 9:00-11:00am (in the door by 10:45) and Thurs 6:00-8:00pm (in the door by 7:45). As of July 21st going forward we will be serving only Johnson County. Households will be able to visit once a month. We will be following COVID-19 recommendations. As of July 6th our new address will be: 1150 South Park Dr., Greenwood, IN 46143, All phone numbers will remain the same.	https://therefugeinc.com/
The Salvation Army	Food Pantry	Food provided will be pre-boxed. No entry into the building. Drive-through services available in the rear of the building.	https://centralusa.salvationarmy.org/johnsoncounty/
The Social of Greenwood	Senior Services and Food Pantry	Closed through June 1st	https://thesocialofgreenwood.org/
Vineyard Christia Church	Food Pantry	Open Mondays and Thursdays form 5:30-7:00 p.m. for drive-thru style distribution. Need to bring photo ID	https://www.carecenter.me/

Community Meal Locations

Greenwood Christian Church: Meal offered Mondays from 5-6:30PM
Greenwood United Methodist Church: No Meal for June
Turning Point Church: Meals offered Tuesdays from 5-7 PM
Stones Crossing Church: No meals for June or July
Tabernacle Christian Church: No meal through month of June
Center Grove Church: No meal for rest of June
Mt. Auburn United Methodist Church: Meals on June 4th, 11th and 25th. Drive-through only
Grace United Methodist Church: Meals on Fridays from 5-6:30, drive-through at door A1
Honey Creek United Methodist Church: Drive-through meals on June 13th and 27th from 4-5PM

School-based Meals

Clark Pleasant Community School Corporation	Free meals for all students are available for pick up and take-away through July 27th on Mondays and Wednesdays from 9-11 AM at our middle school.	http://www.cpcsc.k12.in.us/article/225647?org=district
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Franklin Community School Corporation	Every Tuesday through June 30th meal pick up at Northwood Elementary, 10:30-12:30		https://www.franklinschools.org/site/default.aspx?PageType=3&DomainID=4&ModuleInstanceID=2781&ViewID=6446EE88-D30C-497E-9316-3F8874B3E108&RenderLoc=0&FlexDataID=8041&PageID=1
Greenwood Community School Corporation	Isom Elementary School, 9 to 11 a.m., Monday through Friday, through at least June 30		http://www.gws.k12.in.us/images/COVID-19_coronavirus_planning_3.19.20.pdf
CHILDREN'S SERVICES-Mentoring, Scouting, Before and After School Care, Tutoring			
Baxter YMCA	Essential Worker Child Care	Childcare being offered at the Baxter YMCA for essential workers	https://apm.activecommunities.com/indymca/ActiveNet/Home?FileName=onlineDCProgramDetail.sdi&dcprrogram_id=3036&online=true
Big Brothers Big Sisters of Central Indiana	One-to-one community-based youth mentoring	All staff are working remotely. All Bigs and Littles have been asked not to meet in-person for the time being; they are encouraged to stay connected using various forms of communication	www.bebigforkids.org
Boys and Girls Clubs of Johnson County	Before and after school care	We are excited to announce that we will be opening for our Summer Extended Care on Monday, July 6th! We are only taking 120 extended care kids this year. There will not be a 10-4 member program. Our hours will be 8am-5pm. Also, we are only taking kids going into kindergarten-6th grade. (Kindergartners must be 6 years old). If you are interested in signing up your child to attend the Boys & Girls Club this summer, please click the link below and fill out the google form. Someone will contact you, during the week of June 1st.	https://www.bgcf.net/
Boy Scouts, Crossroads of America Council	Scouting programs	For unit meetings, please follow local and state directives related to social gathering size and distancing. All in person summer camps are cancelled for 2020; find at-home summer opportunities for Scouts at crossroadsbsa.org/announcements .	https://www.crossroadsbsa.org/announcements
	Golden-Burke Scout Center (Scout Shop and record keeping)	Golden-Burke Scout Center Closed until May 18th. To Reach Tucker LaPrade, District Director, Call (317)-650-1441 or tucker.laprade@scouting.org	
Girls Inc. of Johnson County	After school care	Visit Facebook: @GirlsIncofJohnsonCounty for daily lesson plan activities and resource updates. Re-opening June 22nd with half day camp, June 29th with full day. Only taking waitlist applications at this time. Email amy@girlsincj.org with questions.	http://www.girlsincj.org/
Girl Scouts of Central Indiana	Scouting programs	Our Girl Scout shops are now open. The Leadership and Learning Center shop in Indianapolis is open Tues.-Fri. from 9-5:30. Our regional shops in Lafayette, Terre Haute, Bloomington, and Daleville are open every Wed. and Fri. from 11:30-5:30 for pre-orders and curbside service only. Our online shop is still offering FREE SHIPPING on all orders! If you need anything visit: https://www.girlscoutshop.com/CENTRAL-INDIANA-COUNCIL	https://www.girlscoutsindiana.org/
Loving Beyond Tutoring	Free Tutoring to Students	We will be moving tutoring to digital platform through the end of the year. If people are in need of tutoring please fill out the form	https://stonescrossing.ccbchurch.com/goto/forms/705/responses/new

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WIC	Food, Nutrition and Breastfeeding support	Effective immediately. All upcoming WIC appointments and benefit issuance will be done over the telephone in order to adhere to CDC guidelines. Individuals will need to call and set up a telephone appointment. Call in hours are Mon, Wed, Thurs, Friday 8-4:30 and Tues 10:30-7pm	http://johnsoncountywic.com/
EDUCATIONAL RESOURCES			
Central Nine Career Center	Adult Education	Central Nine Adult Education is closed. At this time, our tentative re-opening date is Monday, July 13. The good news is that we are offering High School Equivalency (HSE) and English as a Second Language (ESL) classes virtually. New students must attend an online orientation. To register, students should call the office at 317-888-4401, ext. 222 or visit our website: centralnineadulthood.org. Students will need a computer and internet access, but that requirement should not stop them from applying. We are working on a plan to loan Chromebooks. Enrollment for Fall Job Training classes will begin soon! For more resources and updates, follow us on FaceBook!	https://central9.k12.in.us/
Franklin Community School Corporation	Social Emotional Learning & Other Learning Resources for Families	Many resources for parents and children around COVID-19 including educational and social-emotional learning free resources and activities.	https://docs.google.com/document/d/1mCDOfcH8Zt4DXInv5PauMKdYariYiDN03GLoz0/edit?ts=5e7bcad5
EMPLOYMENT AND BUSINESS INFORMATION			
Information for Job Seekers			
Aspire Economic Development + Chamber Alliance Job Bank		Employment Opportunities--Follow the link and scroll to the Job Bank at the bottom of the page	https://web.aspirejohnsoncounty.com/jobbank
Franklin Chamber of Commerce		Employment Opportunities	http://www.franklincoc.org/jobs-board/main/
Indiana Department of Workforce Development		File for unemployment, find jobs, career training	https://www.in.gov/dwd/
Information for Small Businesses			
Aspire Economic Development + Chamber Alliance		Information on financial support, legal resources, health guidance and preparing for disruption for the business community.	www.AspireJohnsonCounty.com/COVID19
Franklin Chamber of Commerce		Information from the Small Business Administration, CDC and Indiana State Department of Health	http://www.franklincoc.org/
U. S. Small Business Administration		Disaster Loan Assistance	https://disasterloan.sba.gov/ela
Information on Small Businesses			
Discover Downtown Franklin		Information Franklin small businesses and restaurants	https://www.discoverdowntownfranklin.com/ https://www.facebook.com/DiscoverDowntownFranklin/

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FAMILY SUPPORT SERVICES-Autism Supports, Counseling Services, Home-based Services, Violence Prevention/Intervention Services			
ASSIST Indiana	Services for Victims of Violence	Office remains closed to in-person appointments through June. We will re-evaluate the first week of July. Please call the office (317) 739-4456, and leave a message if you are interested in services. Online services are available at this time including the Sexual Violence Support group (Together we Learn to Cope), DBT Skills Group via zoom, Domestic Violence Support group, and individual telehealth appointments. To participate in the Sexual Violence Support group please visit https://affiliate.staging.rainn.org/helproom/ASSIST to login, Thursdays at 11:30am. To participate in the DBT Skills Group, DV Support Group, or begin individual sessions for coping skills education and/or therapy please email michelle@assistindiana.org with your first name, last name, and list services you are interested or call and leave a message	https://assistindiana.org/
Autism Community Connection	Providing information and resources for those affected by autism	We have postponed our upcoming fundraisers and events. Available for information and resources. Contact us at info@autismcc-in.org or call 317-676-4222.	www.autismcc-in.org
Better Together	Partnership of organizations creating community for Franklin residents to stay mentally and physically healthy	Open to all of Johnson County. Need a Neighbor program, Need a Friend program, and resource info	https://sites.google.com/view/bettertogether1823/home
CFK Counseling & Collaborating for Kids, LLC	Mental Health Counseling, First Steps, ABA Clinic (Greenwood & Bloomington), & Outpatient Pediatric Services (PT/OT/ST)	Offering Telehealth as well as some in office hours.	https://www.collabforkids.com/
Central Indiana First Steps	Home-based services for children birth to 3 with developmental delays or disability	We are a home visiting program but due to the COVID virus we are now offering services virtually. All evaluations are at no cost to families and anyone can make a referral to our program to get things started. Referral Line: 317-257-2229 or you can make a referral online.	www.cibaby.com
Children's Bureau, Inc.	Community Based Family Services	Referrals for services are being accepted. Client services are being provided virtually	www.childrensbureau.org
		Referrals can be made at the following link:	https://www.childrensbureau.org/cpcs-14-referral/
Healthy Families	Home-based services	Healthy Families Program is providing Services via phone/virtual visits. Referrals are still being accepted.	
Reach for Youth	Mental Health Services	Starting March 19th - April 5th we will be offering our services through Telehealth. This service will allow us to have a session with our clients and their families via a computer or smartphone. We are still here for you! If you need to contact us, please call 317-920-5900 or email us at rly@reachforyouth.org	https://www.reachforyouth.org/

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Turning Point Domestic Violence Services	Domestic and Dating Abuse services 24-hour helpline; residential & non-residential case management; danger assessments; domestic, dating, & sexual abuse education; legal & personal advocacy; & safety planning with victims & survivors of domestic and dating abuse	Our shelter & 24-hour helpline (1-800-221-6311) are fully operational. In shelter, we are utilizing caution and soft screening for health concerns. All case managers outside of shelter, including in Johnson County, are working remotely. Case managers are working with clients via technology when possible and making arrangements for one-on-one meetings as needed. Each of our locations has signs posted in English and Spanish providing the local case manager's agency cell phone number so walk-ins may contact a live person immediately. In Johnson County, please encourage individuals to call or text case managers at 812-657-4042 or 812-657-1647 Monday-Friday from 8am-5pm and the 24-hour helpline afterhours.	https://www.turningpointdv.org/
GOVERNMENT UPDATES			
Indiana Government	All state government offices	Check here for updates on all departments of state government	https://www.in.gov/coronavirus/
Social Security Administration	Government Office	All local Social Security offices will be closed to the public for in-person service starting Tuesday, March 17, 2020. This decision protects the population we serve—older Americans and people with underlying medical conditions—and our employees during the Coronavirus (COVID-19) pandemic. However, we are still able to provide critical services. Local offices will direct the public to access www.socialsecurity.gov for business that can be conducted online.	https://www.ssa.gov/coronavirus/
HEALTH AND WELLNESS/COMMUNITY CENTERS			
Baxter YMCA	Health and Wellness	We look forward to welcoming everyone back into our Ys just as soon as we are able, in accordance with evolving state and local guidelines. In the meantime, we remain committed to keeping you connected, engaged and healthy. Please join us for a wide variety of virtual classes and programs: https://indymca.org/virtual-classes-calendar/ . Stay tuned here and follow us on social media for additional updates. Thank you for your continued support of the YMCA.	https://indymca.org/updates/
Franklin Parks and Recreation	Parks	Some programs re-opening. Please visit the website for the full plan.	https://www.franklin.in.gov/department/?structureid=22
Greenwood Community Center	Community Center	Some programs re-opening. Please visit the website for the full plan.	https://www.greenwood.in.gov/division/blocks.php?structureid=23
John R. Drybread Community Center	Community Center	Programs, events and activities are postponed until 4/13/2020. Contact SaraBeth or Edna at the Community Center at 812-526-3539	https://www.facebook.com/JRDCC.edinburgh/
HEALTH SERVICES-Primary care and Mental health			
American Red Cross	National Blood Supply Support	URGENT NEED FOR BLOOD DONATIONS: Go to RedCrossBlood.org or call 1-800-733-2767 to schedule appt. to give blood, blood level is urgent	https://www.redcrossblood.org/

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Adult and Child	Mental Health Services and Primary Care	Adult & Child continues to provide behavioral health and primary care services via telehealth to our clients and families. We are accepting new patients. Please call 317.882.5122 to seek guidance through this crisis.	https://adultandchild.org/
Covering Kids and Families	Health Insurance Outreach program	Covering Kids & Families (CKF) is an outreach program designed specifically to assist families with completing paperwork required for Hoosier Healthwise, Healthy Indiana Plan, and Federal Marketplace. Covering Kids and Families are taking applications for Medicaid, HIP or SNAP (food stamps) over the phone. Contact Billie Morton by phone or email at 317-221-3170 or Bmorton-sierra@hhcorp.org	https://www.hhcorp.org/hhc/index.php/programs/covering-kids-and-families
Gateway Services, Inc.	Disability services	Day Services have been suspended. Many services are being offered remotely. Contact your case manager or call for details.	https://www.gatewayarc.com/
Healing on the Hill	Free healthcare clinic	Closed through April.	www.HealingontheHill.org
St Thomas Clinic	Healthcare	3/27/2020: We have gained approval to offer curbside med refills to our current patients. Med refills should be called in by noon Tuesday to 317-535-0143 and can be picked up the next day on Wed. 9-Noon only. Any calls after Noon on Tuesday can be picked up the following Week on Wed. 9-Noon. We are closed to patient visits, donations, and new patient intake during the Covid-19 restrictions.	https://www.facebook.com/StThomasClinic/
Valle Vista Health System	Mental Health Services	Facility is fully operational; Community education programs may be cancelled/postponed; All in-person visitation has been suspended. We encourage the use of electronic methods to stay connected with loved ones; Please note that all intakes and patients will need to enter the building at the back of the main building Entrance #3. We are limiting one person to accompany intakes. All other entrances to the facility are closed.	https://vallevistahospital.com/
IMMEDIATE NEEDS ASSISTANCE-Disaster, financial assistance, household goods, clothing, energy assistance, homeless services			
American Red Cross	1. House/Apartment Fire Response 2. Local Disaster Response 3. Military-only casework	1. If you know of anyone who has had a house/apartment fire call 888-684-1441 2. We will respond to all local disaster in the state of Indiana and Nationally 3. Call 877-272-7337 to start a case (Need to contact Military member, Birth Announcement, Financial Assistance)	https://www.redcross.org/local/indiana.html
Franklin Township Trustee	Emergency and short-term assistance to residents of Franklin Township	Starting 4-8-2020 staff will be in the office Monday's thru Thursday's 8 to 4. However we are still closed to people coming inside. Phones will be answered and packets available to be picked up or dropped off to people. No clothing or household good donations for the next two weeks	www.franklintownshiptrustee.org https://www.facebook.com/franklin.townshiptrustee.12?epa=SEARCH_BOX

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Habitat for Humanity ReStore	Households items	ReStore has re-opened. Check Facebook page for most up to date information and shopping guidelines	https://www.facebook.com/Habitat-for-Humanity-of-Johnson-County-ReStore-914090198661400/
Human Services, Inc.	Energy Assistance, Infant Care Items, Head Start	<ul style="list-style-type: none"> •Head Start / Early Head Start – Closed classes until 4-30-2020 at which time the situation will be re-visited and revised as needed. Will be checking in with parents/guardians for needs, etc. •Housing Choice Voucher – In person appointments are being cancelled. Housing applications will be processed by mail and/or email. Housing inspections will be temporarily postponed for recertification's. Participants requiring return postage will be sent a stamped addressed envelope. •Energy Assistance – Mail-in application packets continue to be available. Participants will be told to mail-in the packets, none should be brought to the offices. Participants requiring return postage will be sent a stamped addressed envelope. •Infant Care Pantry Program - Pick-ups available on Wednesday's. Call (317) 736-0755 in advance to schedule a pick-up time. •Coaching programs – Coaches will be communicating with participants to assist with barriers, etc. as usual however, the visits will change from in person appointments to over the phone appointments. 	http://www.hsi-indiana.com/
KIC-IT	Homeless services youth 16-25; Emergency hygiene & food pantry	Our office will remain closed through April - we are available via phone & email. Clients can make appointments to meet with staff. Blessing box remains filled. On April 17th we are hosting a KIC-IT Cares bag distribution from 11:30-2 at our office. Food, pantry, kid & baby items will be distributed. Must show proof of household size. Limit one per family.	www.kic-it.org
Pleasant Township Trustee	Emergency and short-term assistance to residents of Pleasant Township	Starting March 31, 2020 the building will be closed to the public. We will be accepting calls for assistance. 9:00 to 4:00 Monday thru Thursday.	
Stones Auto Service	Auto repair service for single mothers, widows and the elderly	Stones Auto Service we will remain open by appointment for emergency auto repairs. Please call 317-883-9004 to set up an appointment.	www.StonesAutoService.org
The Lord's Cupboard	Thrift Store	Re-opened with regular business hours Tuesday through Friday 10:00 a.m. to 5:00 p.m. and Saturday 10:00 a.m. to 3:00 p.m. Please look at Facebook page for any updates to shopping guidelines and donation hours	https://www.facebook.com/The-Lords-Cupboard-279842360488/
White River Township Trustee	Emergency and short-term assistance to residents of White River Township	Call for appointment 317-422-1143; Monday through Thursday 9:00 a.m. to 4:00 p.m.; additional screening of callers over the phone for any cold or flu symptoms. 3/25/2020: Have a shortened application for those impacted by COVID-19; can receive documents remotely; can conduct interviews by telephone	http://whiterivertownship.org/
LIBRARIES			
Edinburgh Wright Hageman Public Library	Library	Closed until further notice	https://www.facebook.com/EdinburghWrightHagemanPublicLibrary/

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Greenwood Public Library	Library	The book drop is now open during limited hours: Monday - Thursday: 11am - 6pm, Friday - Saturday: 12pm - 4pm, Sunday: Closed. Curbside Pickup starts May 11th. Curbside Pickup Hours: Monday - Thursday: 11am - 6pm, Friday - Saturday: 12pm - 4pm, Sunday: Closed Please visit the library's website to see their re-opening plan	http://www.greenwoodlibrary.us/
Johnson County Public Libraries	Library	Johnson County Public Library will be open for browsing starting next Monday, June 22. There are some limitations on services. Here are a few important points: "Grab and Go" - We ask you to find what you want quickly and efficiently. Fewer indoor seating options; we have added outdoor seating options at some branches. Computers are available for 30 minutes a day, no appointment required. Curbside JCPL-to-Go service will continue. Our staff wear masks to protect you. We require patrons over the age of two (2) to wear one while in the building. If you do not have one, masks are available free at the desk.	https://www.pageafterpage.org/reopening
SENIOR SERVICES			
Johnson County Senior Services	Senior Services, Transportation, Food Pantry, Free Durable Medical Equipment, Free Incontinences and Personal products, & Information and Assistance	Regular hours Mon-Fri 8:30- Call 4:30 317-738-4544	https://www.icseniorservices.org/
Nineveh Area Senior Citizens	Senior Center	Limited re-opening of the center and some activities. Please visit the Facebook page for up to date information	https://www.facebook.com/Nineveh-Senior-Center-671042856404630/
The Social of Greenwood	Senior Services and Food Pantry	Closed until further notice	https://thesocialofgreenwood.org/
TRANSPORTATION			
Access Johnson County	Transportation	We are happy to announce that modified version of our fixed and flexible fixed routes will start up on June 1. Please still call for any deviations you might want to do. Demand Response will be running at some capacity as well. Our ridership has been increasing so call as soon as you know you need a ride as we are filling up fast. As long as the Back on Track Indiana plan continues to go on to the next Stage we will be back to pre virus schedules on June 15, 2020. We can't wait to see you on the bus. Please remember to wear a mask there is hand sanitizer on the bus for your convenience.	https://www.gatewayarc.com/access-johnson-county.html https://www.facebook.com/Access-Johnson-County-Public-Transit-121834617829829/
Johnson County Senior Services	Senior Services, Transportation, Food Pantry, Free Durable Medical Equipment, Free Incontinences and Personal products, & Information and Assistance	Regular hours Mon-Fri 8:30- Call 4:30 317-738-4544	https://www.icseniorservices.org/
UTILITY SERVICES			

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AT&T	AT&T is proud to support our customers by pledging that, for the next 60 days, we will: Not terminate the service of any wireless, home phone or broadband residential or small business customer because of their inability to pay their bill due to disruptions caused by the coronavirus pandemic. Waive any late payment fees that any wireless, home phone or broadband residential or small business customer may incur because of economic hardship related to the coronavirus pandemic. (NEW) Waive domestic wireless plan overage charges for data, voice or text for residential or small business wireless customers incurred because of economic hardship related to the coronavirus pandemic.		https://about.att.com/pages/COVID-19.html
Duke Energy	Because we understand that many customers may be facing unusual financial hardships, we are suspending disconnections for nonpayment effective immediately. This applies to all home and business accounts in Indiana, Kentucky, North Carolina, Ohio, South Carolina and Florida. We know this is a difficult time, and we are committed to serving you and your community. If you are having trouble paying your bill, please contact us so we can work with you to develop a plan.		https://www.dukeenergyupdates.com/info/covid-19-frequently-asked-questions
Indiana American Water	Placing a moratorium and discontinuing service shut offs at this time. We will continue to evaluate this moratorium as more information becomes available. Additionally, Indiana American Water will begin the restoration of service to previously shut-off customers. The restoration may take some time, but we will work as quickly and safely as possible. If your service has been turned off, prior to March 12, 2020, we will restart your service.		https://amwater.com/inaw/
Johnson County REMC	We understand that some of our members may face financial hardships due to business closures and slowdowns. If this is you, we urge you to call our office at 317-736-6174 and talk to a customer service representative about options regarding payments, rates, and usage assessments. We are temporarily suspending disconnects and late fees so our members won't be without power.		https://jcremc.com/covid-19-faqs
Metronet	Offering Speedboost to residential services seeing an increase in demand. Offering free Internet for students. Offering free Wi-Fi hot spot outside their Franklin location-111 Commerce Dr. Password is MetroNet		https://www.metronetinc.com/
Town of Edinburgh	Due to the outbreak of COVID-19, the Town of Edinburgh is highly encouraging all utility customers to pay their bill online, over the phone, or through the drop box located on the south side of the building. In person payments should only be made if you have no way of using the other three payment methods. THE \$1.25 FEE RELATED TO ONLINE PAYMENTS WILL BE CREDITED BACK TO YOUR ACCOUNT! Please understand this is for the public safety of all our citizens as well as our staff. Edinburgh Town Council will re-evaluate the situation at the April 13 th , 2020 council meeting. We appreciate your understanding.		https://www.edinburgh.in.us/department/?structureid=22
Vectren Energy	Effective immediately, we're temporarily suspending disconnections of natural gas service for nonpayment.		https://twitter.com/VectrenIndiana
Verizon Wireless	When a Verizon customer is experiencing hardships because of COVID-19, Verizon will waive late fees for 60 days from March 16, 2020 to May 13, 2020, and will not terminate service to a customer who's been impacted by the events involving the Coronavirus. If our customers are experiencing a hardship, they should call our customer service team to discuss their situation and available options. Customer support contact numbers, an online chat feature and support content can be found on the following pages:		https://www.verizon.com/about/news/our-response-coronavirus

CHANGES FROM LAST UPDATE IN YELLOW

Maintained by United Way of Johnson County

Please email jkinnaman@uwjc.org with any updates you would like included.